

LOKEPARA MAHAVIDYALAYA

Kuliara, Birbhum, West Bengal, Pin-731218

Established- 2010

(Govt. Aided)

Affiliated to the University of Burdwan

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PARENTS FEEDBACK 2023 - 2024



Internal Quality Assurance Cell (IQAC)

Lokepara Mahavidyalaya

Kuliara, Birbhum, West Bengal, Pin-731218

Objective :

The feedback from the parents is an important tool to understand their attitude towards higher education, as overwhelming majority of students come from first generation learner family hence their parents feedback is very crucial in this regard. The large section of students is female and they mostly come from the socio-economically underprivileged households. As a result, in order to continue and sustain their higher education their family support is essential. Hence along with students' feedback we have equally given importance to the parents' feedback. The main idea of this feedback is not only to meaningfully engage with the parents of students but also to make themselves a part of larger inclusive college fraternity as one of the stakeholders. The feedback information is collected from the parents of the enrolled students for the session 2022-2023.

Methodology:

The feedback data is collected from the parents through Parents' feedback form (in the hardcopy format). These feedback forms are simple and written in lucid Bengali language so that it becomes easy for the common parents given their low level of literacy in this region. We distributed these forms through their wards/ son or daughter and collected from the same. The feedback form contains quite interesting questions about their perception of college infrastructure, higher education, syllabus-curriculum including the performance of teachers. We received 215 filled parents' feedback forms in the academic session 2022-2023. The responses were collected using the five- point scale (Excellent, very Good, Good, Satisfied and Not- satisfied). In order to prepare the report on the feedback we have translated the questions in English.

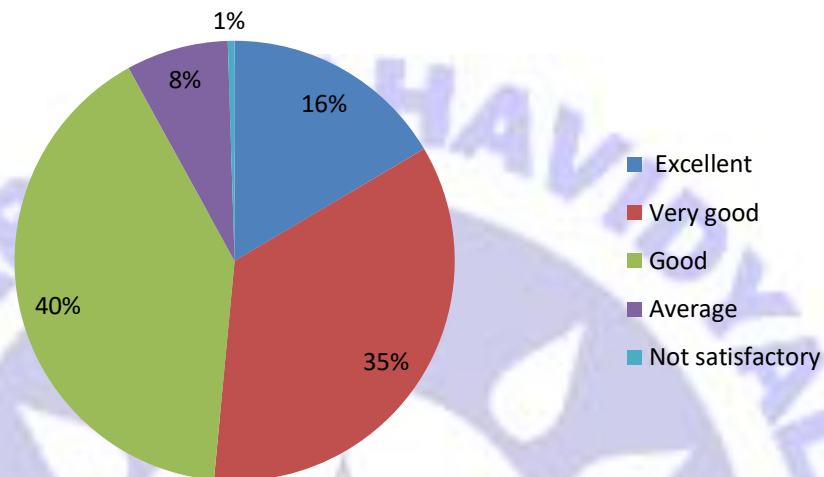
Sd/-
Dr. Panchali Mukherjee
Coordinator, IQAC
Lokepara Mahavidyalaya

Sd/-
Dr. Mrinal Kanti Das
Principal
Lokepara Mahavidyalaya

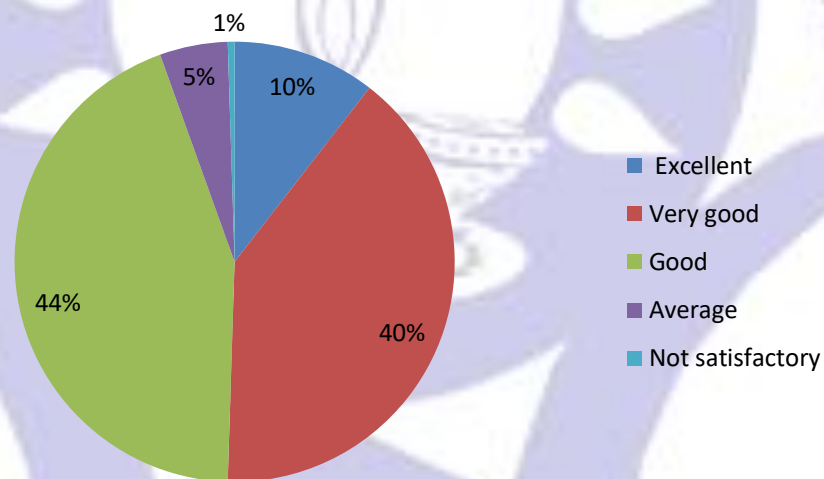
Analysis of 200 responses collected from Parents

Questionnaire and Feedback Report

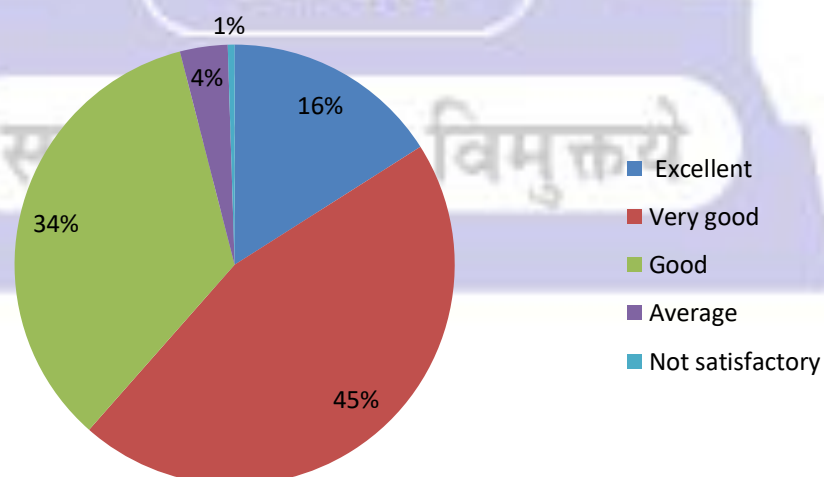
9. Are you satisfied with the infrastructure of the college



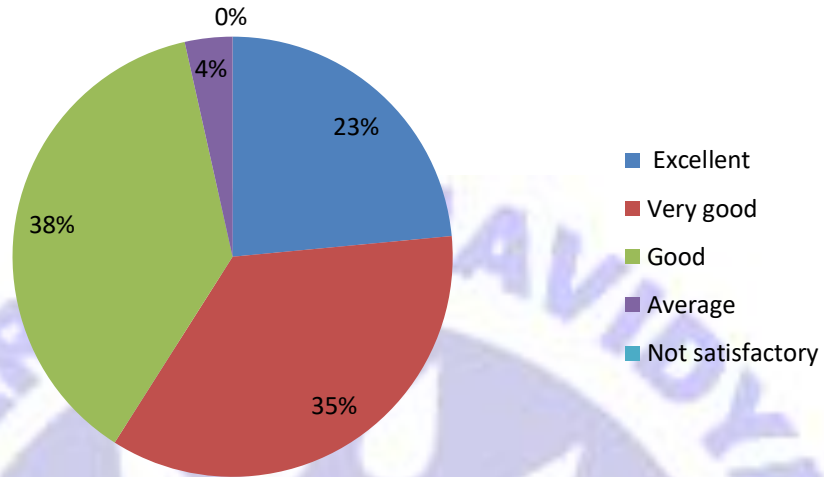
10. Are you satisfied with the college administration



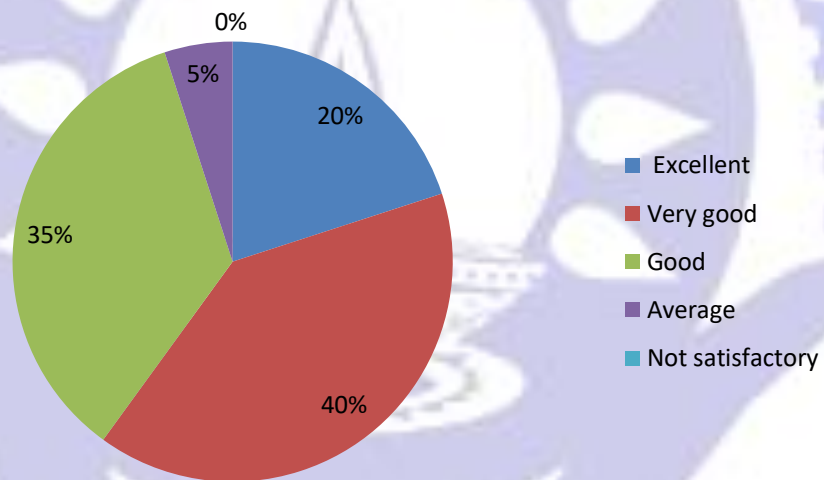
11. Are you satisfied with the discipline within the college campus



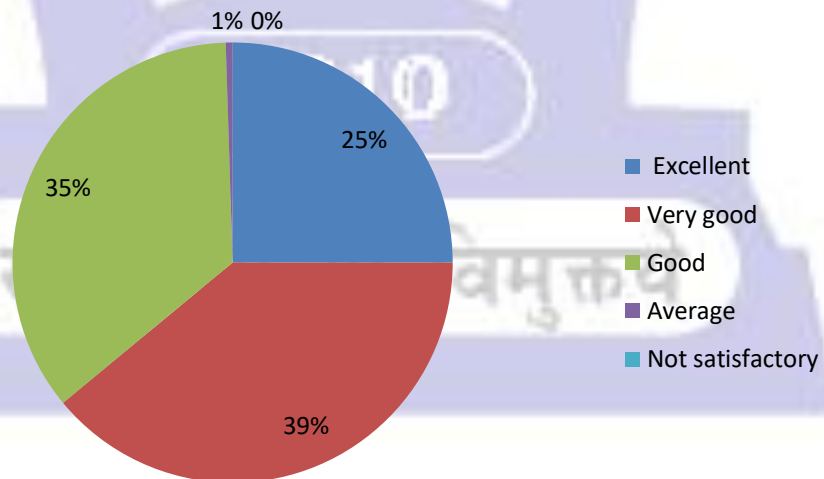
12. Are you satisfied with the security arrangement within the college campus



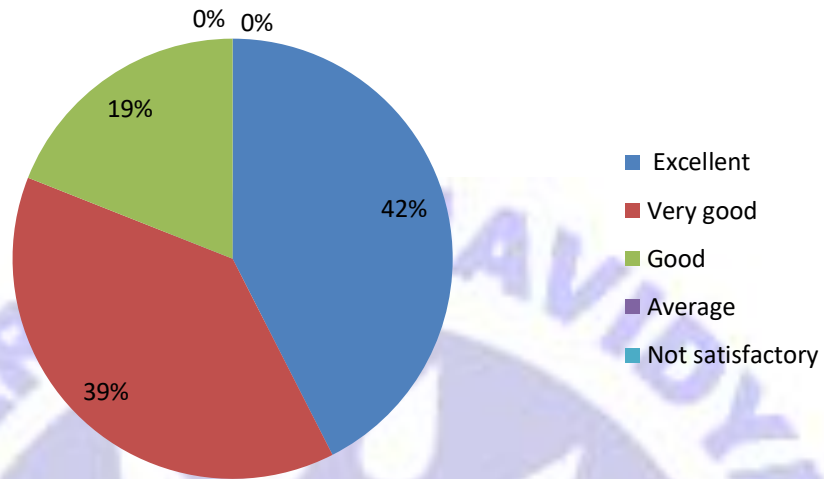
13. Are you satisfied with the guidance provided by the teachers



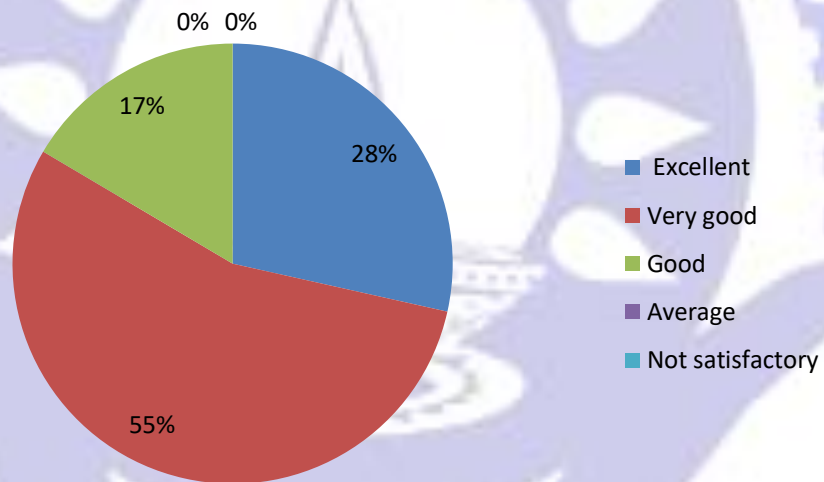
14. Are you satisfied with the punctuality and regularity of classes



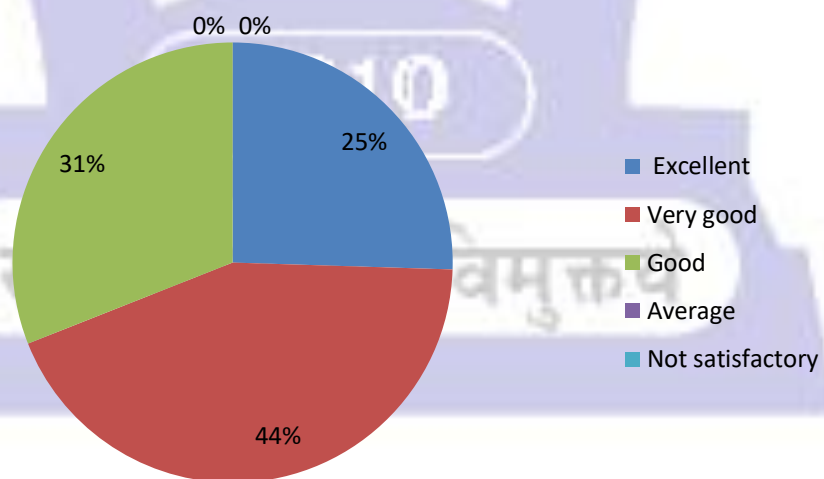
15. Availability of teachers



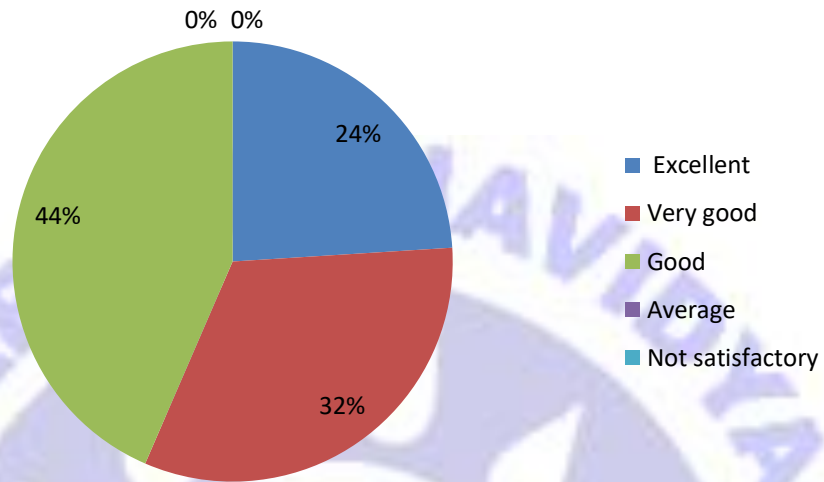
16. Are you satisfied with the Efficiency of teachers



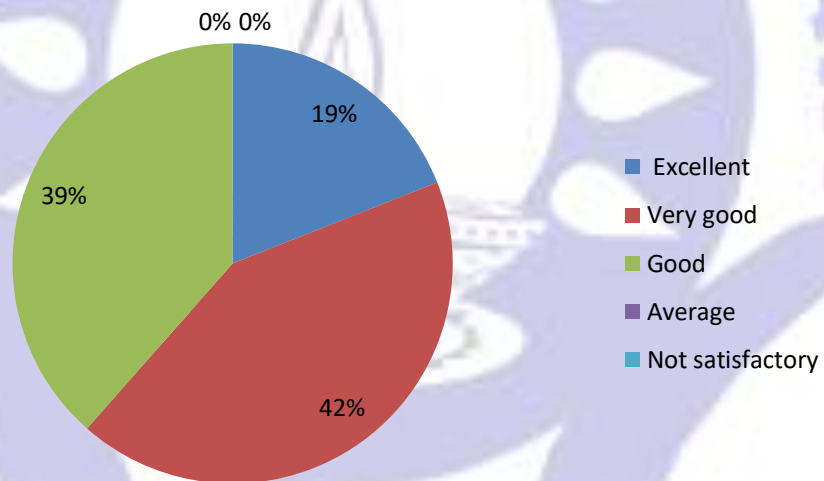
17. Are you satisfied with the communicative skill and preparedness of the teachers



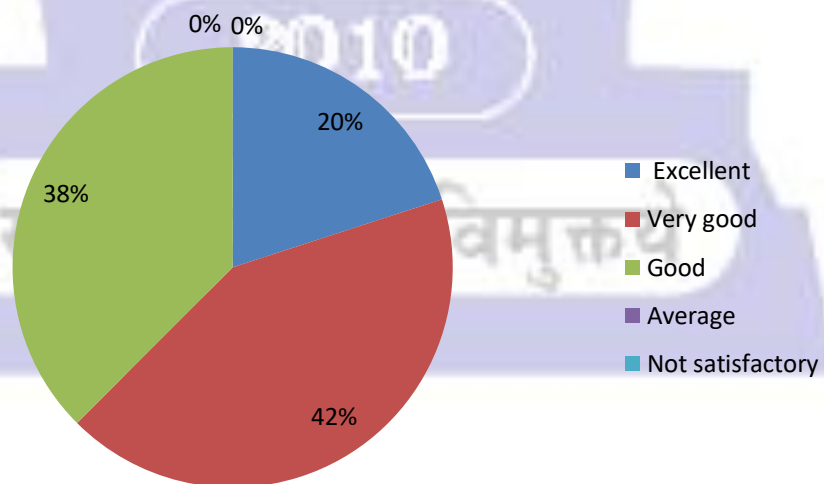
18. Are you satisfied with the fact that the curriculum meets the objectives of higher education & industry



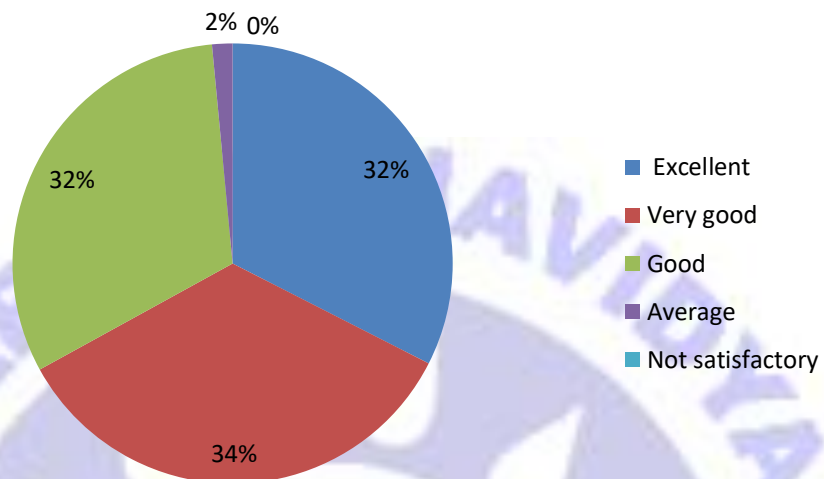
19. Institution takes initiative in providing study materials on online mode



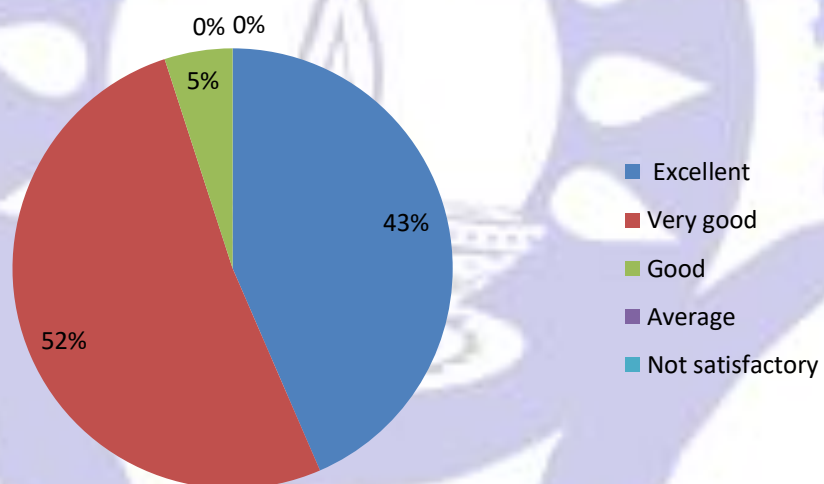
20. Are you satisfied with the college Library



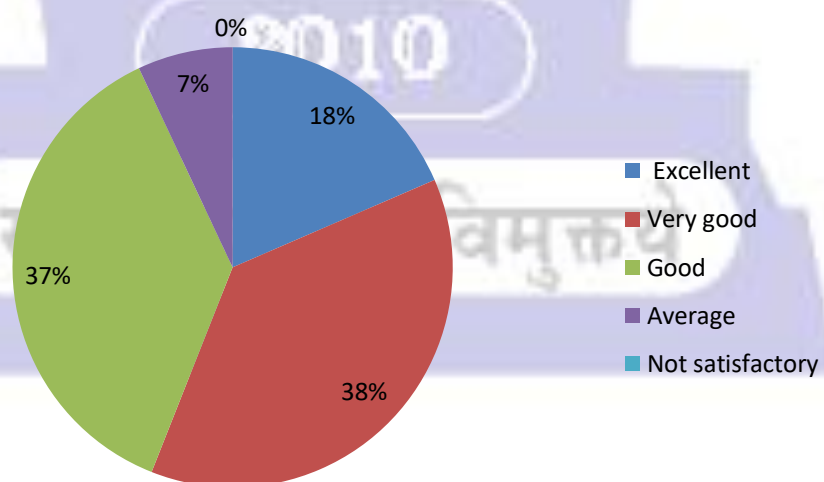
21. Are you satisfied with the extra-curricular activities of the college



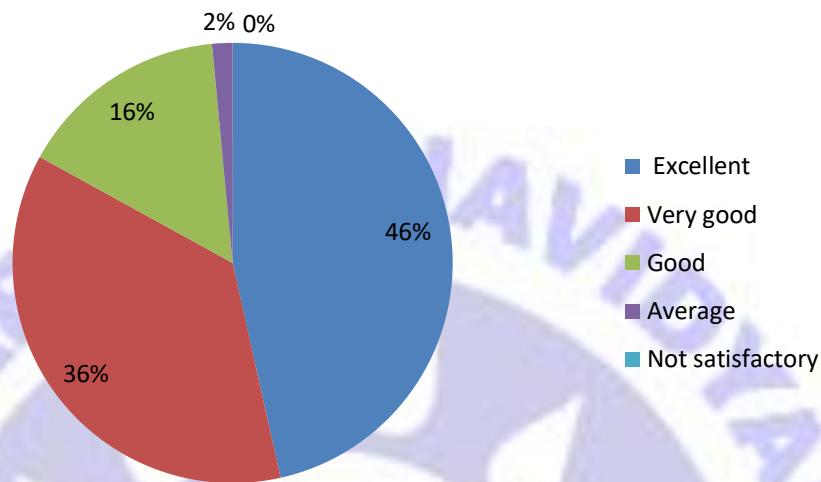
22. Are you satisfied with the internet facility within the college campus



23. Cleanliness of the college campus



25. Overall response



Outcome and conclusion :

This process of getting feedback from the parents is quite interesting. We as an institution came to know the multiple layers of socio-economic marginalization of this region and despite of their abysmal socio-economic condition the parents are also highly interested to send their wards to the college. Their attitude towards higher education is quite positive and full of aspiration. Another interesting feature came from the data is that the mother (female guardians) is very enthusiastic about their daughter and son's education. The parents were also concerned about the physical infrastructure of the college and also the teacher-student ratio. Hence the infrastructural deficit of the college is important feedback on which the college needs to think in future. Overall, this initiative of parent feedback process is highly appreciated by the parents and they are eager to connect with the overall development of the college as an important stakeholder.

Sd/-

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